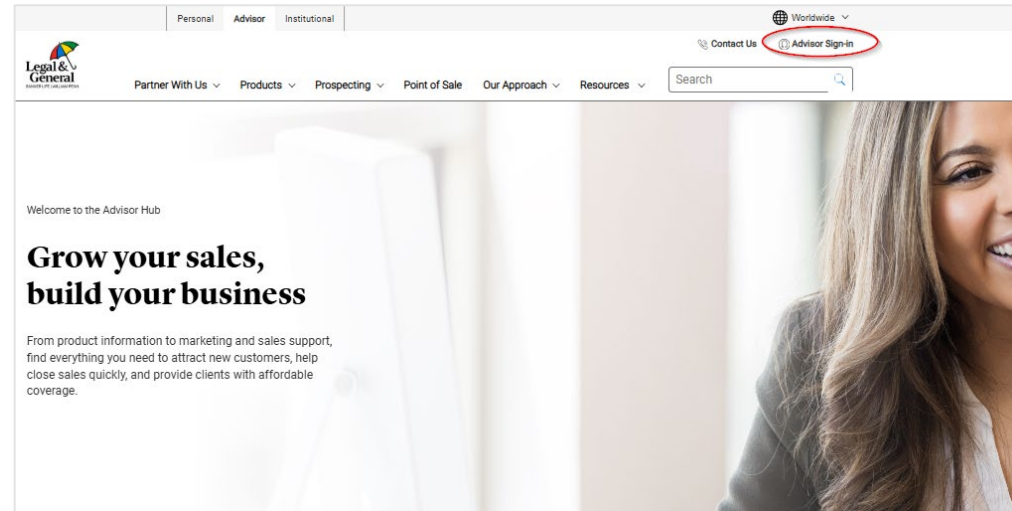


# Register for Partner Dashboard

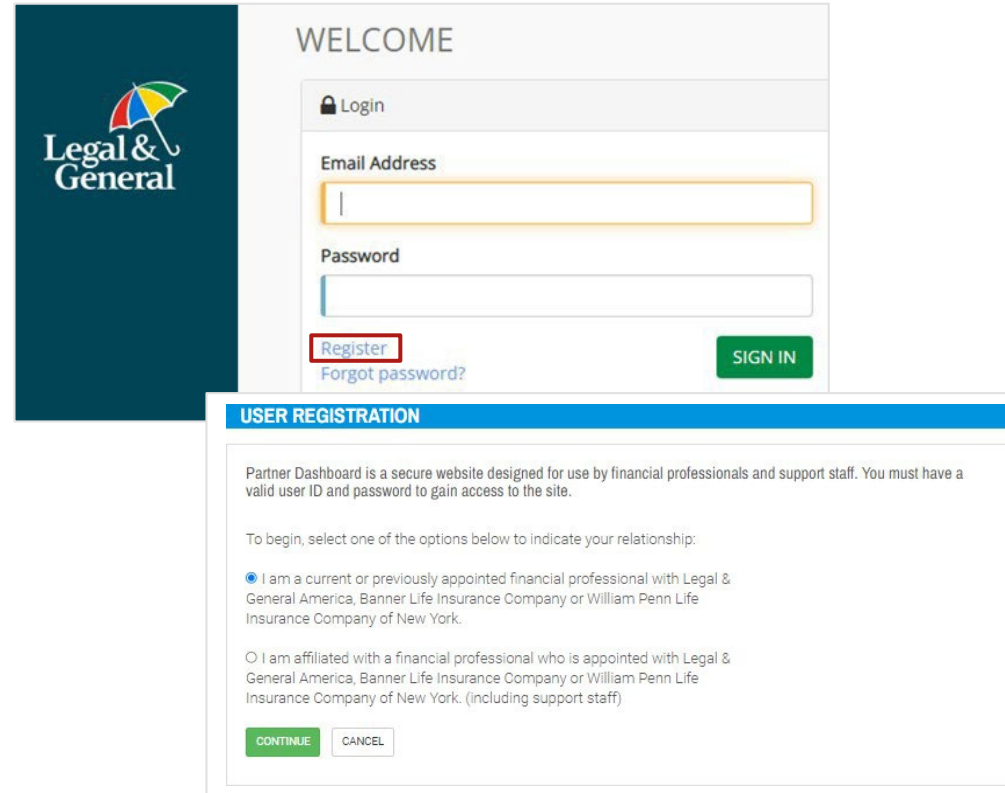


# Register for Partner Dashboard



1. Go to <https://www.lgamerica.com/advisor>
2. Select Advisor Sign-in to navigate to <https://partner.lgamerica.com/>

# Register



**WELCOME**

Login

Email Address

Password

[Register](#) [Forgot password?](#) [SIGN IN](#)

**USER REGISTRATION**

Partner Dashboard is a secure website designed for use by financial professionals and support staff. You must have a valid user ID and password to gain access to the site.

To begin, select one of the options below to indicate your relationship:

☒ I am a current or previously appointed financial professional with Legal & General America, Banner Life Insurance Company or William Penn Life Insurance Company of New York.

☐ I am affiliated with a financial professional who is appointed with Legal & General America, Banner Life Insurance Company or William Penn Life Insurance Company of New York. (including support staff)

[CONTINUE](#) [CANCEL](#)

3. To begin registering, select the blue **Register** link
  - a. Select the radio button most relevant to you
  - b. Click **continue**

# Profile information

1 Profile Information > 2 Terms & Consent > 3 Link Agent Codes > 4 Verify Account > 5 Verification Complete

### Profile Information

Login Credentials

Business Email Address

Email Address

New Password

New Password

Re-enter New Password

Re-enter New Password

Password Requirements

- 1 capital letter
- 1 lower case letter
- 1 number
- 1 special character
- 8 character minimum (must include the above requirements)
- Must not contain any form of the word "Password"
- Must not contain any part of Username

Personal Information

First Name

First Name

Last Name

Last Name

Phone Number

Phone Number

Date of Birth

12/08/2022

Address

Address

City

City

State

Choose a State

Zip Code

Zip Code

Agent Information (this information is used for verification purposes only)


Agent Code

Agent Code

SSN

SSN

☐ I'm not a robot

 hCAPTCHA

CONTINUE

CANCEL

4. Enter all profile information details
  - a. Be sure to enter a business email address (not a personal email address). This will be your user ID going forward
  - b. Enter the social security number or TIN depending on how you are contracted; only enter numbers no dashes
  - c. Click **continue**

# Link agent codes

1 Profile Information > 2 Terms & Consent > 3 Link Agent Codes > 4 Verify Account > 5 Verification Complete

### Link Agent Codes

Please enter all agent codes for which you manage business. Link them here:  
NOTE: If you forgot an agent code, or need to remove one. This can be done in the Agent Code Manager section of Partner Dashboard.

AGENT CODE ⓘ	SSN/TAXID	AGENCY NAME	COMPANY
XXXXXXXXXX	XXXXXX	XXXXXXXXXX	Banner Life

Agent Code	SSN/TaxID	Agency Name	Company
Agent Code	SSN		

[Add Code](#) [Cancel](#)

[CONTINUE](#) [BACK](#)

6. Link agent codes
  - a. Enter all agent code details
  - b. You must click “Add Code” before continuing
  - c. Click **continue**

#### Note:

- Please do not include dashes or spaces in SSN or TIN. If SSN does not work, try inputting TIN
- If the Continue button is greyed out, click the back button to return to the Profile Information screen and make corrections
- Contact our licensing team or your GA if you're unsure of your agent code
- If you have multiple agent codes, add each under 'Agent Code Manager' in Partner Dashboard after registering to avoid potential issues

# Verify account

1 Profile Information > 2 Terms & Consent > 3 Link Agent Codes > 4 **Verify Account** > 5 Verification Complete


### Verify Account

An email has been sent to [redacted]@lgamerica.com from noreply@lgamerica.com.  
In the email, please click the green "Verify Account" button to complete the registration.

Legal & General - Partner Dashboard User Registration Verification

noreply@lgamerica.com  
To: [redacted]

Thu 12/8/2022 2:44 PM



LGAmerica.com

You have registered for use of the Partner Dashboard.  
Please click below to verify the account.

**VERIFY ACCOUNT**

If you are having a problem with the link above, please copy and paste the following link to your browser.  
<https://Partner.lgamerica.com/UserManagers/registration/complete?verifyemail=pl7VKfvc11xWHVFFR8MDyaOOoC6wuiQaZcd2X3HHnuOv3lkDeqTMOyyPdTrHd4Gi7EWdlo5eihQac45Ulmj65hpu147qrO%2f6trEMOxUIMb0%3d>

Please do not reply to this email directly.

Legal & General America life insurance products are underwritten and issued by Banner Life Insurance Company, Urbana, MD and William Penn Life Insurance Company of New York, Valley Stream, NY. Banner is licensed to do business in 49 states and the District of Columbia. William Penn does business exclusively in New York; Banner does not solicit business there.

## 7. Verify account

- An email will be sent to the email address you entered in the Profile Information page. The email will be sent from [noreply@lgamerica.com](mailto:noreply@lgamerica.com)
- Retrieve the email and click on the green **Verify Account** button

### Note:

- If the email is not in your inbox, check your junk or spam folder
- You must verify your account to complete registration

# Verification completion


1 Profile Information ✓ > 2 Terms & Consent ✓ > 3 Link Agent Codes ✓ > 4 Verify Account ✓ > 5 Verification Complete

Verification Complete

**Registration Complete**

The account has been verified and registration is complete.  
Thanks for registering!

**PLEASE LOGIN NOW**

 WELCOME

Login

Email Address  
[redacted].com

Password  
[redacted]

[Register](#)  
[Forgot password?](#)

**SIGN IN**

8. Verification complete
  - a. Click on **Please login now**
  - b. You will be redirected to Partner Dashboard
  - c. Enter your credentials then select **sign in**

# Send verification code

**Help Us Protect Your Account**

To keep your account secure, we verify your identity for each device and web browser combination.

We weren't able to make a match with this combination. This may be because:

- You have not logged in for 90 days
- You are logging in on a new device
- You have not registered this device
- You have changed web browsers
- You have installed a recent browser patch or update
- You modified your computer, operating system or software settings
- You cleared your cookies or cache

Any of these conditions prevent us from matching your combination. To login, please request a code or connect an app.

**Where should we send a verification code?**

Email Address

☒ Email Me

You will need access to the connected device to receive the code. Data rates apply.

**CONTINUE** **CANCEL**

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**Legal & General**

Your authentication code to login is 494045

Please call customer service if you did not make these changes.

**If you have a Banner insurance policy, contact:**

- Call: 800-639-8428 Toll Free  
Hours: 8:00-5:00 ET, Monday-Friday  
[customerservice@bannerlife.com](mailto:customerservice@bannerlife.com)

**If you have a Banner retirement annuity, contact:**

- Call: 800-664-6129 Toll Free  
Hours: 9:00-6:00 ET, Monday-Friday  
[retirement@bannerlife.com](mailto:retirement@bannerlife.com)

**If you have a William Penn insurance policy, contact:**

- Call: 800-346-4773 Toll Free  
Hours: 8:30-4:45 ET, Monday-Friday  
[customerservice@wppenn.com](mailto:customerservice@wppenn.com)

Legal & General America is financially strong, fiscally responsible and committed to the business practices that will allow us to keep our promises to you. Keeping life insurance affordable, protecting your retirement, and providing high quality, efficient customer service are just the fundamentals for us. Learn more at [LGAmerica.com](http://LGAmerica.com)

## 9. Send verification code

- At this point you will need to request a verification code
- A second email will be sent; you have **three minutes** to retrieve and enter the code

### Note:

- If the verification code is not used within that time, you'll need to request a new one



# Enter the verification code

## Code Sent

You have 3 minutes to complete this verification with the current code.

Enter the 6-Digit Verification Code

[Request a New Verification Code](#)

☒ Please remember this device and browser in the future

**SUBMIT** [CANCEL](#)

10. Enter the six-digit verification code
  - a. Select **“Please remember this device and browser in the future”**
  - b. Click **submit**

**Note:**

- You will need a new access code every 90 days
- If your device is configured to delete cookies, then the remember device feature will not work when you login the next time

# Questions?

Visit our Contact Directory to connect  
with your dedicated LGA team.

**Get connected**