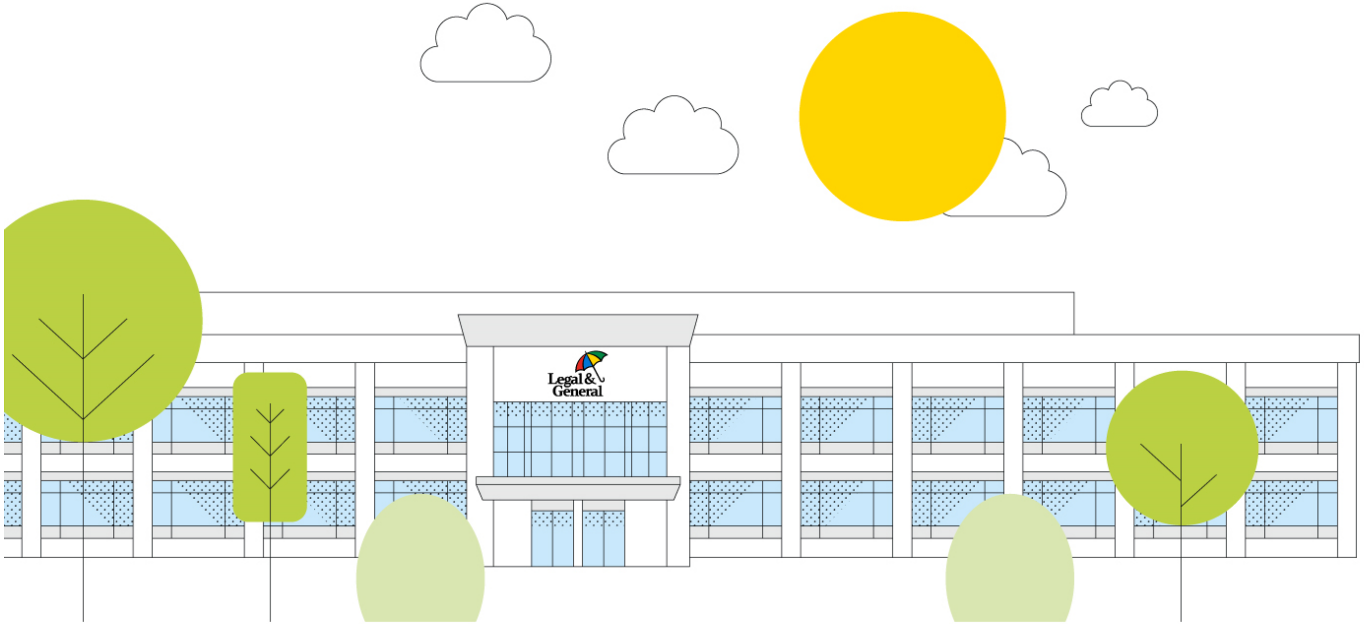
Legal & General
BANNER LIFE | WILLIAM PENN



Horizon Experience Enhancements

March 20, 2024

Advisor-Assisted Journey | Policy Information

Default Table Ratings

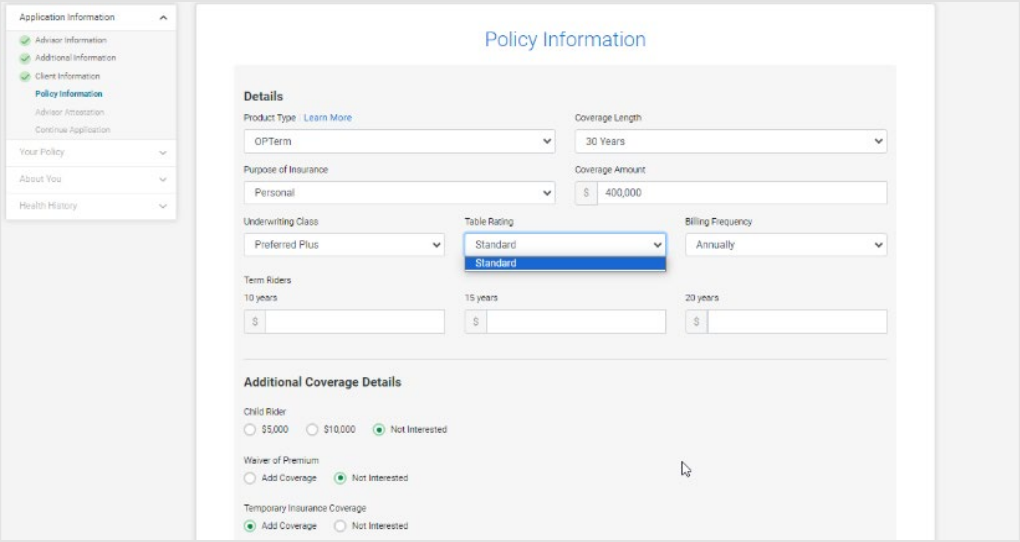
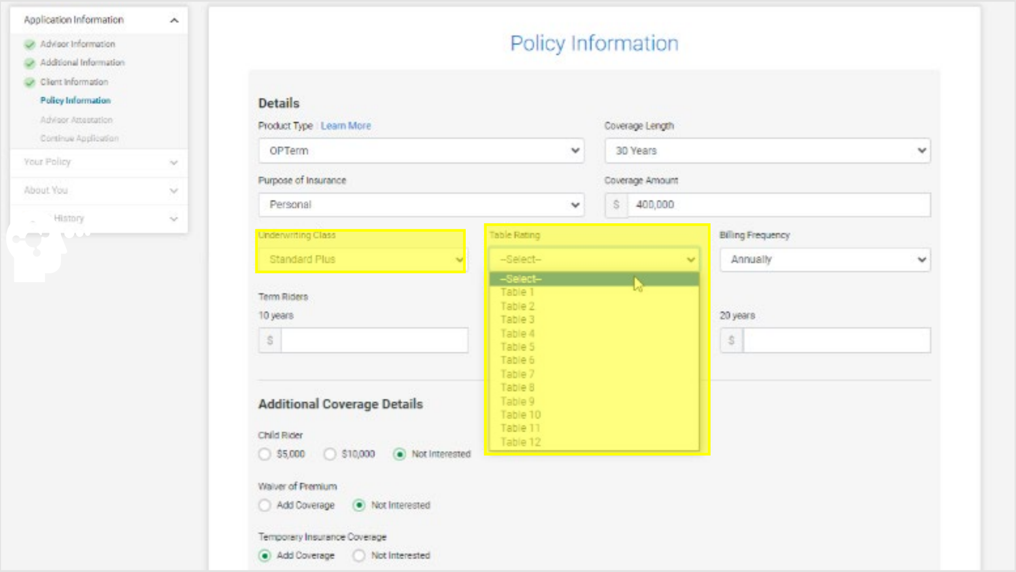


Table Rating 1 has been removed from all underwriting classes, except for Standard Plus and Standard tobacco.

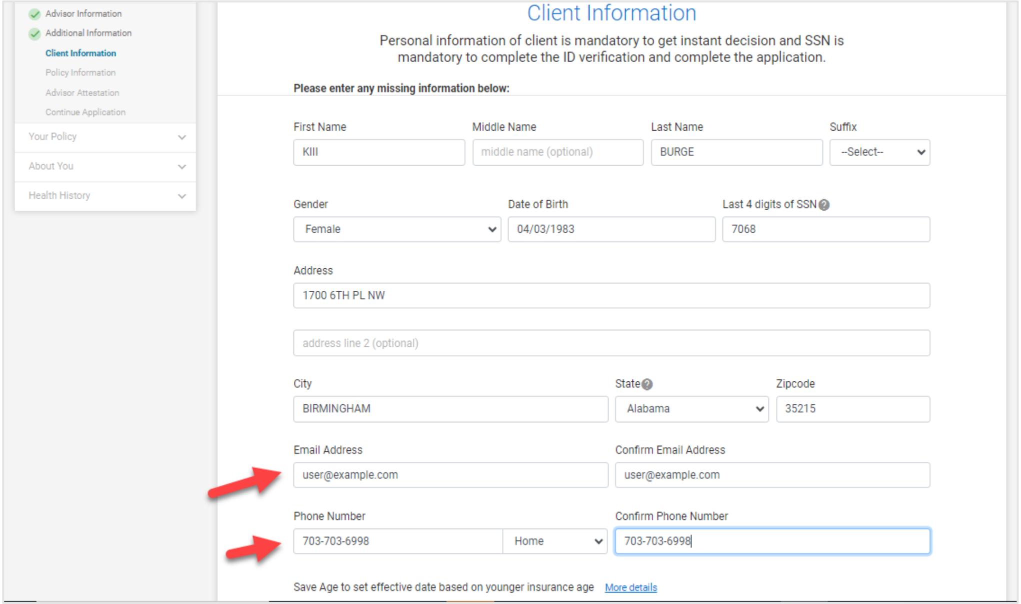
Advisor-Assisted Journey | Policy Information

Table Rating Options for Standard UW Classes



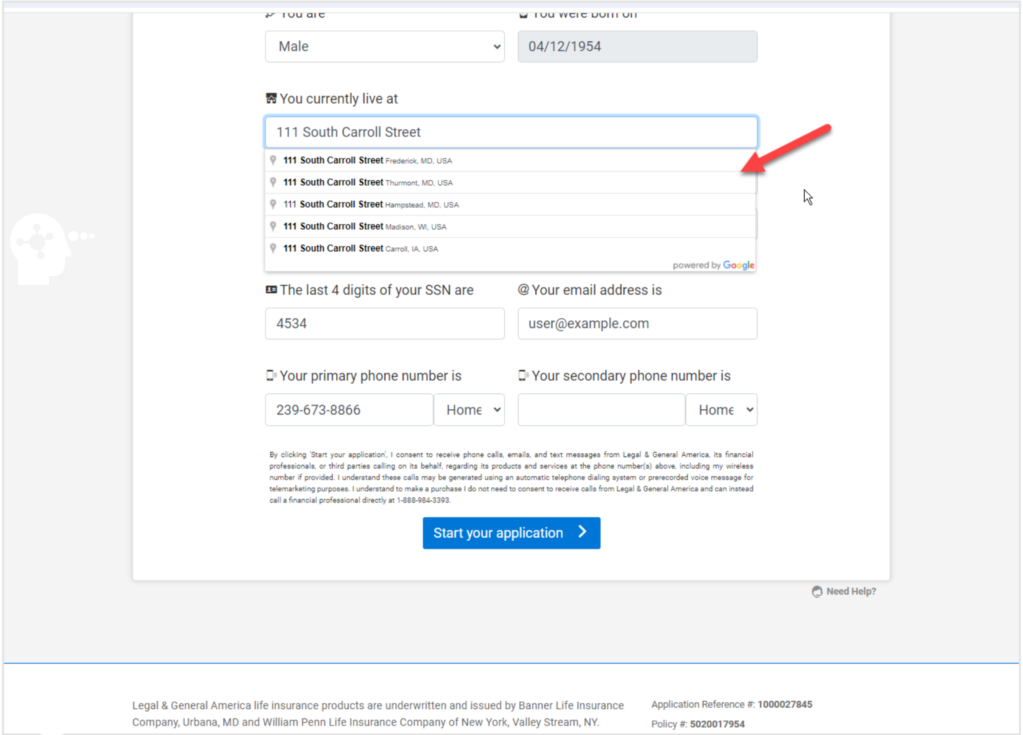
For Standard Plus and Standard Tobacco, the list of available table ratings will display.

Advisor-Assisted Journey | Client Information



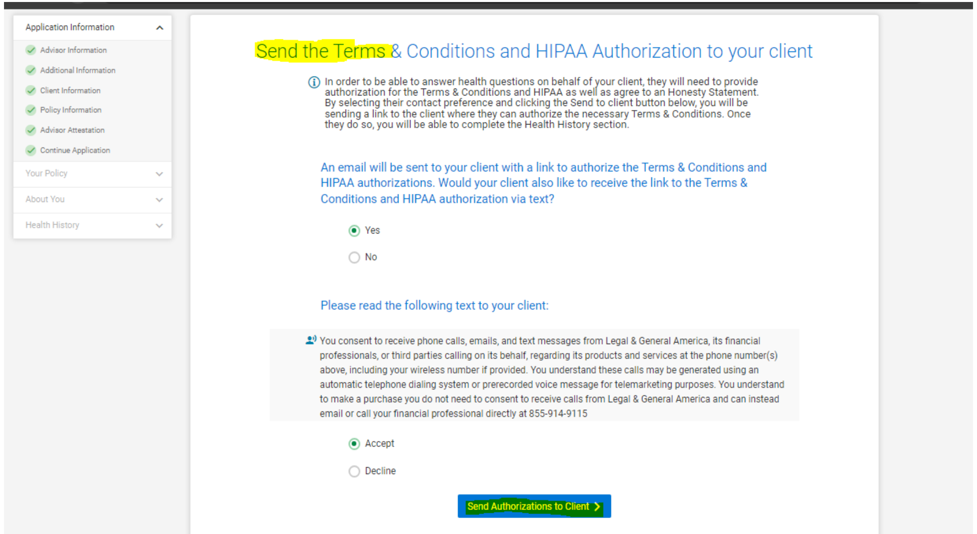
Email and phone number verification will no longer allow a copy and paste. Information must be re-keyed to ensure correct details are captured.

Advisor-Assisted/Client Journey | Address Auto-fill



All address fields are powered by Google search engine.

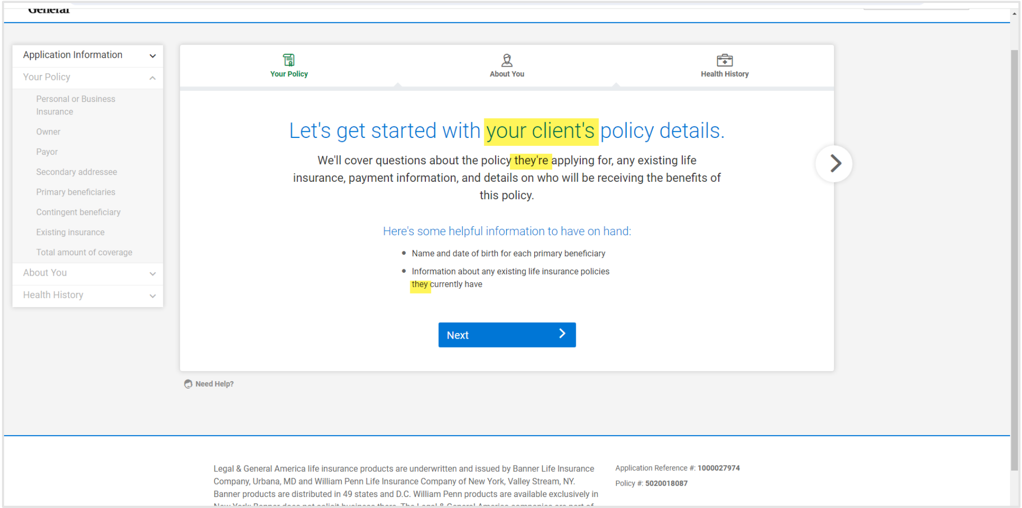
Advisor-Assisted Journey | Terms & Conditions and HIPAA Authorization



Updated page verbiage:

- Addition of “Send the” to page title.
- Update action button to reflect “Send Authorization to Client”.

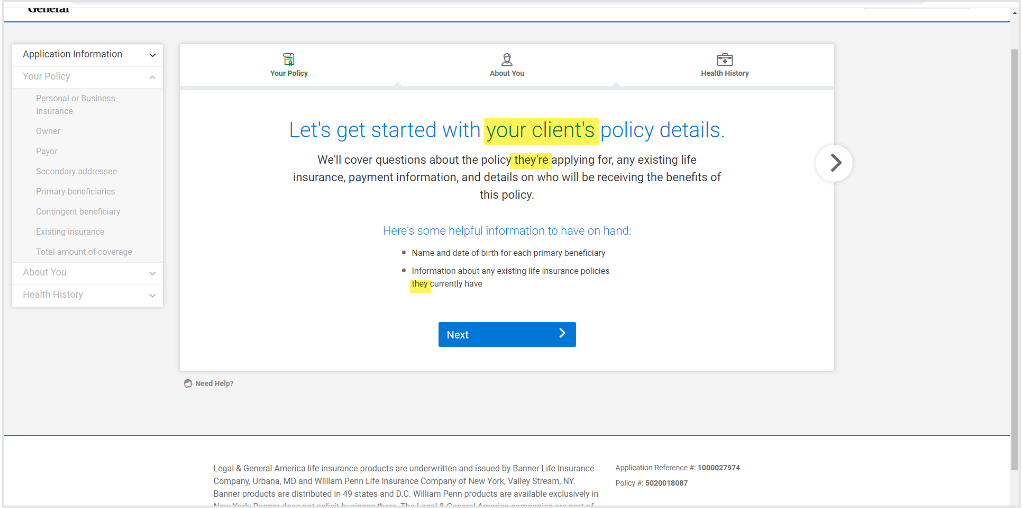
Advisor-Assisted/Client Journey | Splash Pages



Updated verbiage to align with advisor interactions:

- Let's get started with **your client's** policy details.
- We'll cover questions about the policy **they're** applying for, any existing life insurance, payment information, and details on who will be receiving the benefits of this policy.
- Here's some helpful information to have on hand:
  - Name and date of birth for each primary beneficiary
  - Information about any existing life insurance policies **they** currently have

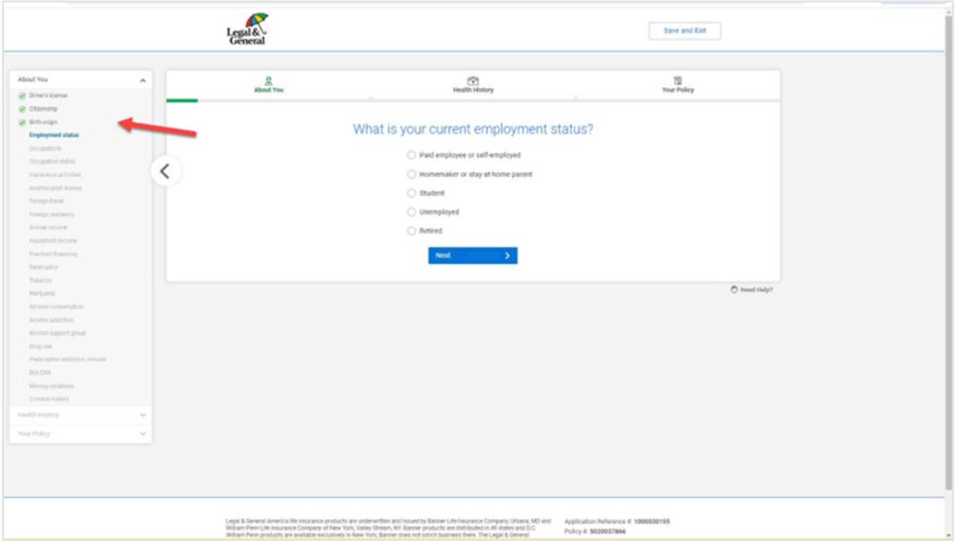
Advisor-Assisted/Client Journey | Splash Pages



Updated verbiage to align with advisor interactions:

- Let's get started with **your client's** policy details.
- We'll cover questions about the policy **they're** applying for, any existing life insurance, payment information, and details on who will be receiving the benefits of this policy.
- Here's some helpful information to have on hand:
  - Name and date of birth for each primary beneficiary
  - Information about any existing life insurance policies **they** currently have

Client Journey | Left-hand Navigation Bar



- Clients can navigate to previously answered questions without having to click the back arrow button.
- Unanswered questions will be disabled.