



We make it easy to do business



At LGA, we pride ourselves on superior service and streamlines solutions. We aim to empower our partners and their clients, simplifying processes to ensure efficiency and ease of doing business. Experience the convenience and support needed to meet all your clients needs effectively.



Drop a ticket

Drop a ticket in one of three ways — via Legal & General America's Partner Dashboard, unique URL or third-party vendor platforms.



Digital application platform

When you drop a ticket, eligible clients will receive an email link and text notification to complete their application for life insurance online. The online journey can be completed at home in less than 20 minutes. Customers who need help can call us with questions during business hours or let our team help them complete the application over the phone. Available in all states except New York.



AppAssist

If the client prefers, they can complete the application over the phone with our call center staff. Our AppAssist tele-application process utilizes our traditional application, which is completed over the phone in as little as 45 minutes. Let our team of in-house professionals take the application fulfillment and administrative burden off your shoulders.



Accelerated underwriting

Qualified applicants may be approved faster and more conveniently with no medical exams or labs required. Applicants who do not qualify will continue seamlessly through traditional underwriting.



Online service options for agents

Agents can drop a ticket, use our web-quoting tool and access complete policy data online through our Partner Dashboard.

Did you know?

Customers have 24/7 access to payment options and policy information.

Customers can:

- update contact information, email preferences and payment information online or via phone.
- make electronic payments over the phone. Option of one-time payment or recurring auto draft payments.
- pay via text messaging, Apple Wallet or Google Pay on their smartphone.
- register for payment notifications through text or their smartphone wallet.
- obtain customer service forms.