

Legal & General America | Digital Application Platform | July 2020

Secure Email Instructions: Forcepoint Authentication



What it is

Forcepoint is a leading user and data protection cybersecurity company, entrusted to safeguard organizations. They deliver modern cybersecurity by proactively safeguarding critical data and IP. Legal & General America has partnered with them to provide secure emails to our partners and customers.

How to use Forcepoint for the first time

- Open your secure email message from Forcepoint
- Click on the attachment. Mobile users: see special instructions if there is no attachment.

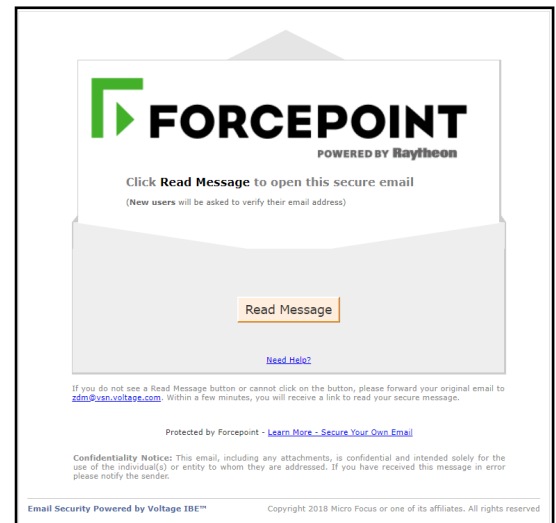
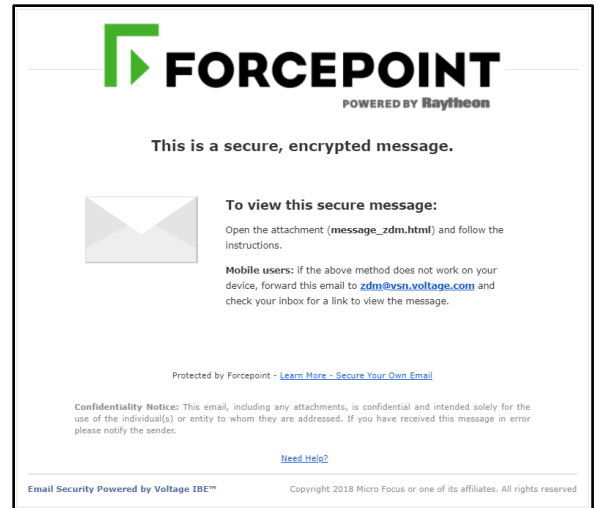
Forcepoint opens in a new window

- Click Read Message
- New Users will be asked to verify their email address on the next screen.

Enter the following information:

Keep in mind, if you are using an agency inbox maintained by multiple people, you will need to securely share with colleagues.

- Full name
- Choose a password
- Retype password
- Choose a recovery question
- Click **Continue**



Check your email:

Forcepoint will send you an email with the subject:
SecureMail Identity Verification

- Open the email and click on the link within the email to verify your email address
- Once you have followed the link, delete it, as it is used only to verify your email address
- Keep the original secured email for access in the future

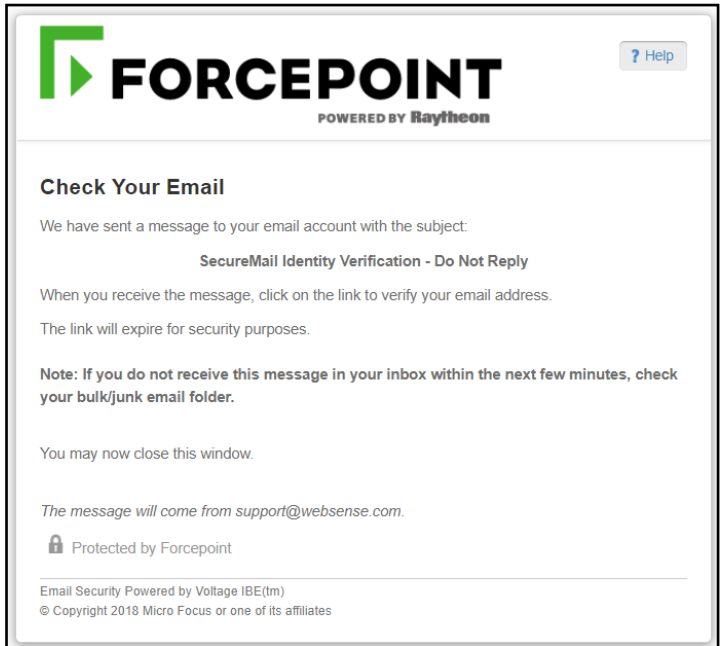
Validate your email:

Once your email address is validated, you will be able to open the email.

Subsequent Emails:

Each time you receive a secured email from Legal & General America, you will need to:

- Open the email attachment
- Enter your same password to validate it through Forcepoint
- The email message will then open



FORCEPOINT
POWERED BY Raytheon

[? Help](#)

Check Your Email

We have sent a message to your email account with the subject:

SecureMail Identity Verification - Do Not Reply

When you receive the message, click on the link to verify your email address.

The link will expire for security purposes.

Note: If you do not receive this message in your inbox within the next few minutes, check your bulk/junk email folder.

You may now close this window.

The message will come from support@websense.com.

Protected by Forcepoint

Email Security Powered by Voltage IBE(tm)
© Copyright 2018 Micro Focus or one of its affiliates



FORCEPOINT
POWERED BY Raytheon

Welcome serenaobrien22@gmail.com,
Follow the link below to verify your email address.
This link will only work once.

<https://voltage-pp-0000.secure-mailcontrol.com/tok/dJV9X6WlQBmQsNXUflhS8q1r07/DQAAAXMQQ1-rrZERVlLamPMfy9WCIEdEzIB-Ys1?c=c14&h=h500464784>

If you cannot use the link, copy and paste the link into a browser.

Once you have followed the link, you should delete this temporary message, which is used only to verify your email address.

Keep the original encrypted message for access in the future.

This process was initiated on July 2, 2020 at 12:01 PM EDT for: serenaobrien22@gmail.com.

Email Security Powered by Voltage IBE(tm)
© Copyright 2018 Micro Focus or one of its affiliates



FORCEPOINT
POWERED BY Raytheon

[Sign Out](#) [? Help](#)
serenaobrien22@gmail.com

From: sobrien@lgamerica.com Valid Signature ([Help](#)) [Print](#)

To: serenaobrien22@gmail.com, SOBrien@lgamerica.com

Sent: Thu Jul 2, 2020 11:52 AM (26 minutes ago)

Subject: "lgasecure" test