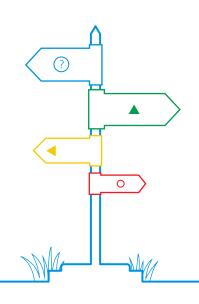
AppAssist simplifies the buying process

Simply drop a ticket — we'll take it from there.











Ticket

To begin, an agent may drop a ticket in one of five ways: via Partner Dashboard, unique URL, MobileSuite, third-party vendor platforms or paper.



An experienced Call Center employee will conduct a telephone interview with the client to complete the formal application.

Signature

The client signs the application via Voice Signature, or, if Voice Signature is declined, the client signs the application that was sent by mail.

Medical Exam

If required, Legal & General America orders all exams, APSs and reports.







Policy Activation

Once the policy delivery requirements are received, the policy is activated.

Contract

The policy contract is sent to the client or agency via secure email or mail.

Decision

Once the policy is issued, the case package (including medical records) is sent via secure email to the general agency.

Case Management

Legal & General America begins managing the client's case.



Commission

The agent receives email notification of deposited commission.

Want to track a client's progress?

Electronic status updates are available throughout the entire process on a real-time basis from **partner.lgamerica.com** — or updated every 30 minutes through third-party vendor platforms.

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