

# New Digital Application Platform Enhancements

### Snapshot of changes effective July 7, 2021

#### **EHR Integration Phase 3**

- New integration with second vendor WOMBA
- New vendor selection rule that alternates the EHR order between MIB and WOMBA with visibility in the application manager

#### TIAA PI not equal to PO

- When PI and PO are not the same, PI will not have the option to pay for TIAA so payment screen will no longer appear for PI
- Summary, thank you pages, etc., have been updated to be geared towards the PO

#### **Platform Improvements**

 Start Application button on the left menu within partner dashboard has been renamed to Start Application/Ticket

#### **Status Feed API**

 New status feed API created to provide status of one policy or multiple policies at one time on an on-demand basis for those directly linked with LGA

#### **Primary and Contingent Beneficiary**

- New beneficiary types available in primary and contingent beneficiary selections
- Validation to ensure primary and contingent beneficiary are not the same

#### **Rules Enhancements**

 Four new enhancements featuring APS ordering rule to increase exam free eligibility and reduce APS ordering for hypertension, asthma and prioritization for physician checks within five years

#### **Close Out Applications**

- Advisors have the option to close out apps from partner dashboard or application manager based on status; advisors not registered with partner dashboard can call via edit API
- Underwriter and case manager roles can close out apps from the application manager before and after the app is signed based on customer/advisor's request

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